



Life Strength Physical Therapy, Inc.
110 West Road, Suite 105
Towson, MD 21204
Phone 410-321-4901
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Cancellation Policy

At Lifestrength Physical Therapy, our primary goal is to get you better as quickly as possible. You will not help your recovery if you do not make your scheduled appointments. We understand there will be reasons that are legitimate for not showing for appointments so we will be as understanding as possible.

It is our policy to require a **minimum of 24 hours** notice via phone or a message on our answering device to cancel or reschedule any appointments except in the event of sudden emergencies (sickness, severe weather, etc.). Earlier confirmation of a cancellation, if possible, is preferred.

Charges will accrue at **\$45.00 per cancellation or “no show”**. The cancellation or “no show” will be charged to the patient’s account, not to the insurance company.

After three “no shows” or a pattern of late cancellations, you will no longer be allowed to schedule appointments in advance and will have to call to be worked in when possible.

We appreciate your understanding and thank you for choosing us for your rehabilitation.

Patient or Responsible Party

Signature

Date

(Revised 02/01/19)